

Site Accreditation Report – Bartels Counseling Services, INC.

Completed: February 6, 2018

Levels of Care Reviewed:

Substance Use Disorder (SUD) Services

Outpatient Services (0.5, 1.0, 2.1)

Review Process: Bartels Counseling Services, INC. was reviewed by Division of Behavioral Health staff for adherence to the Administrative Rules of South Dakota (ARSD) and Contract Attachments. The following information was derived from the on-site accreditation survey of your agency. This report includes strengths, recommendations, results from reviewing policies and procedures, personnel and case file records, and conducting interviews with administration and agency staff.

Administrative Review Score: 100%

Combined Client Chart Review Score: 100%

Cumulative Score: 100%

ADMINISTRATIVE REVIEW SUMMARY

Strengths:

The agencies' policy and procedure manual is well organized and individualized for Bartels Counseling Services, INC. The staff interviewed report positive feedback about the agency regarding clinical supervision and feeling supported by administration. The agency has open communication regarding policy changes. The agency shows investment in their counselors by furthering their education by providing them opportunities for trainings.

Recommendations: The agency scored 100% and no recommendations for improvement were noted in the administrative review.

Plan of Correction: There are no areas identified that require a Plan of Correction, as no deficiencies are noted.

CLIENT CHART REVIEW SUMMARY

Strengths:

The integrated assessments are organized and concise. All elements are covered in the assessments and addressed co-occurring treatment needs especially touching on trauma and domestic violence. Client progress in treatment is documented well through treatment plans, progress notes, and discharge summaries. Clients appear involved within their recovery process as evidenced by individualized client notes and client statements in the charts. Clients interviewed report a welcoming and positive environment at the agency.

Recommendations: The agency scored 100% and no recommendations for improvement were noted in client charts.

Plan of Correction: There are no areas identified that require a Plan of Correction, as no deficiencies are noted.